

Troux Technologies reduces end of quarter invoicing from 2 weeks to 3 days

CHALLENGES

- ▶ With no central database, project managers were using a single, shared Excel spreadsheet for resource utilization making it difficult to update and leading to inaccurate data.
- ▶ Troux had a redundant auditing process between the Services and Accounting departments. This led to errors in data entry and a slow invoicing process.
- ▶ Home grown reporting spreadsheets were complicated and time consuming, and the lack of reporting capabilities meant minimal visibility into the Services department.

SOLUTION

- ▶ With no central database, project managers were using a single, shared Excel spreadsheet for resource utilization making it difficult to update and leading to inaccurate data.
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RESULTS

- ▶ All project managers are now looking at the same project information, **eliminating over-scheduling and reducing project collisions.**
- ▶ Accounting can see all necessary information in QuickArrow, **shrinking the end of quarter invoicing process from 2 weeks to 3 days.**
- ▶ QuickArrow's reporting capabilities have **stopped time consuming data gathering and complex analysis** and Services is now able to **provide near-time results of quarter-to-quarter information** for executive dashboards.



“ *I used to spend half my work week updating spreadsheets and preparing reports. With QuickArrow it takes a couple of hours to pull my reports and provide our executives with rich data detailing the health of our Services department.*

- Mark Foster, Director Professional Services

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